

Hollard Ghana Accra, Tema and Kumasi offices closed for two weeks

Following the President's announcement on restrictions of movement to contain the spread of COVID-19, Hollard Ghana will temporarily close its offices and branches in Accra, Tema and Kumasi effective March 30, 2020 but remain fully operational via remote services. We expect the closure to last until April 14, 2020 or as otherwise directed by the government.

We remind our customers, partners and stakeholders in these areas that all services accessed via regular walk-ins to our offices can equally be accessed by telephone or online means. The following are Frequently Asked Questions (FAQs) to guide you.

How do I access Hollard Insurance or Hollard Life services remotely?

Our team will assist you from Monday to Friday, 8am to 5pm via the following:

Channel	Contact
Operations Hollard Insurance	050 1603967
Operations Hollard Life	050 153 3698
Email	info@hollard.com.gh and life@hollard.com.gh
Website	www.hollard.com.gh
Claims Hollard Insurance	050 1268088
Claims Hollard Life	050 153 3698
Regional Offices	024 3458556
Media	050 6424422

How do I make a claim remotely?

- Send all documents in support of your claim to our dedicated WhatsApp numbers: Hollard Insurance: 020 222 2392 and Hollard Life: 050 153 3698
- For motor claims, click here to [download a motor claims form](#). Fill the form and email it to IrisL@Hollard.com.gh with:
 1. A repair cost estimate
 2. A copy of the driver's license
 3. Photographs of the damaged vehicle/s showing the vehicle number
- Please note we may request further documentation or also conduct vehicle inspections

Can I reach Hollard on social media?

- Absolutely! Follow us on:
 - Facebook: @HollardInsuranceGhana and @HollardLifeGh
 - Instagram: @HollardGhana and @HollardLifeGh
 - Twitter: @HollardGhana and @HollardLifeGh

As the COVID-19 situation evolves we shall update you further. We encourage our community to wash hands frequently, observe social distancing and check on the elderly. Know that Hollard's got you covered. Our thoughts and prayers are with you.

Thank you

